

Dear Valued Customers;

Regarding Defective Standoffs on INPUT/OUTPUT Connector / Warranty Replacement

We at Nakanishi thank you for your business and support.

Recently we have discovered that a few of the standoffs for INPUT/OUTPUT Connectors on the Control Units (please refer to the Model Numbers below) have been found to have the internal diameter thread missing.

If you find your control unit has this problem, please contact us.
We will replace the standoffs free of charge.

We apologize for the inconvenience you might have experienced caused by this oversight. As always, we will make every effort to continue to eliminate this type of oversight in our manufacturing and quality control processes.

Effected Models:

E3000 Control Unit	(NE211)
E3000 Selector Unit	(NE212)
E2550 Control Unit	(NE145)
E2530 Control Unit	(NE236)
iSpeed3 Control Unit	(NE273)

Manufacturing Period:

January 2012 thru May 2012

Contact Information:

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